



Owner / Family Information:

Name(s):

Phone Number(s):

Full Address:

Email Address(s):

Permission to email: Yes No
(All daycare visits end with an emailed report card)

Emergency Contact(s): (Must be provided and be different from owners)

Name (s):

Phone Number (s):

Dogs Information – one dog per form:

Name:

Breed:

Color:

Birthday (MM/DD/YY):

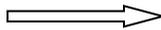
Gender:

Spay/Neuter:

Dog Food Used:

Allergies, Medical Issues, Behavioural Issues:

Vaccines are up to date: Yes No



***REQUIRED VACCINATIONS** - Rabies (when old enough), Distemper, Parvovirus & Bordetella (kennel cough). To ensure entry please provide proof of all.

Veterinarian / Clinic:

Registering for/Interested in:

- | | | | | | |
|---------------------|--------------------------|---------------------|--------------------------|-------------------|--------------------------|
| Daycare | <input type="checkbox"/> | Puppy Socialization | <input type="checkbox"/> | Obedience Level 2 | <input type="checkbox"/> |
| Specialized Daycare | <input type="checkbox"/> | Obedience Level 1 | <input type="checkbox"/> | | |
| Confidence Level 1 | <input type="checkbox"/> | Training Assessment | <input type="checkbox"/> | | |
| Private Sessions | <input type="checkbox"/> | Weight Woofers | <input type="checkbox"/> | | |



How did you hear about us?

Has your dog attended daycare before? Frequency? Reason for switching, if applicable?

How does your dog interact/play with other dogs and people?

Has your dog had any aggressive or reactive incidents or issues? If so, please explain the circumstances.

Has your dog taken any socialization or training classes? If so, where, when, and were they successfully completed?

Does your dog act aggressively when there is food or toys involved?

Is your dog vocal or excitable on a regular basis or by certain things?

Does your dog have any temperament issues, or behavioural problems?

Are there any behaviours or actions that your dog does not like?

Is there anything else we should be aware of with your dog?

Client Signature: _____ Date _____

By electronically or otherwise signing this document, I agree that the above information is accurate and to my full knowledge truthful.



Consent Form

I hereby give Playful Paws Dog Daycare & Training Facility and their team consent to access any vaccination/health/veterinary records for my below listed pets.

Please provide them with updated records as required. If an emergency arises, I consent to Playful Paws being able to bring my pets(s) listed in for treatment as required until I can be reached and informed of the situation. I consent to medical treatment being given by the first available veterinarian/clinic.

PET(S):

1: Pets Veterinarian Clinic: _____

2:

3:

Owners Name, Address & Number as seen on Veterinary files:

Client Signature: _____

Client Name (Print): _____

Staff Signature: _____

By signing this form, electronically or otherwise, I hereby acknowledge that I have read, agree, and understand the terms of this document and am being truthful.



LEGAL WAIVER FOR ALL SERVICES

DAYCARE SERVICES–

Playful Paws Dog Daycare & Training Facility is responsible for providing your pet with water, entertainment, basic grooming upon request, training upon request, and a temperature controlled, sheltered environment. However, we strive to provide a human daycare like, safe, interactive, comfortable, and happy setting for your dog(s).

You are permitted to bring anything you wish to help your dog enjoy his or her stay but it is at the team's discretion as to whether or not the items are placed in the daycare or in with them during their nap times. We are not responsible for lost, chewed, or damaged items. We ask that you do not bring or leave, items of monetary or emotional value to the facility.

Playful Paws screens and provides assessments for all of the dogs that attend daycare services. All dogs must have appropriate social skills and behaviours in order to play as a group in "regular" daycare. We are not responsible for injuries caused by other dogs to your dog when the team has done all possible as a preventative. We take extensive preventative measures to ensure that your dog does not injure themselves or others; however, injuries can occasionally happen. Daily nicks, scrapes, and cuts can happen from rough housing, other dog's nails, puppy teeth and playing/wrestling. Any concerns with mild or severe injuries will be addressed with owners and the entire team, once the incident and attending dogs are under control.

If your dog injures another dog while participating in any of our services, in an aggressive manner, you, as the owner, will be responsible for the treatment/care and expenses related to the injured dog/s. We at Playful Paws do assure you that all measures possible will be taken to ensure the health and safety of all. Should an incident occur we intend to keep your name, your dogs name/breed confidential. Your dog will then be assigned disciplinary action. This outcome will be determined on an incident related basis, and by the team. Results can include permanent or temporary suspension.

If your dog becomes ill or injured and you cannot be contacted by the phone numbers or emails you have provided, we will attempt to reach your emergency contact on file. If there is no such contact or they are not available, we reserve the right to use Metro Animal Emergency, 4 Paws 24 Hour Veterinary Clinic or any veterinarian who can see an emergency. If your dog is injured through poor actions of its own, you will be responsible for all expenses related to the incident including but not limited to transportation fee, medical treatment, and used emergency supplies. If your dog becomes injured due to nothing related to the facility you will also be responsible for all expenses. We will not be held responsible for any sickness or injury caused by the pet to itself or through normal play. Playful Paws is not responsible for any accidental death of a pet by the nature of pre-existing health condition or natural disasters (heart condition, fire, storm, flood, etc.).



While all measures of cleanliness and proof of vaccinations will be taken by the team, your dog could still be exposed to multiple “bugs” while interacting at daycare. We assure you that all surfaces are cleaned daily and that all animals attending have been vaccinated. There is however, still the spread of common colds, and stomach viruses and while your dog will be vaccinated for such things as “kennel cough” he/she can still transmit and or catch a different strain of the virus.

You affirm that your dog is up to date on required vaccinations: Rabies (if/when old enough), Distemper, Parvovirus, and Bordetella. You understand that regular vaccinations cannot completely guard against illness and disease, and that Playful Paws cannot prevent, nor be responsible for any illness your dog may contract. Playful Paws shall not be liable for any illness or ailment which a dog may incur while in the presence of other dogs or owners while participating in any of our services in the facility, or not.

We reserve the right to charge additional fees for services we consider over and above the norm covered by our standard rates. We also reserve the right to refuse service to customers whose pet may pose a threat to us or to the other pets left in our care, whether it be an aggression problem, health problem, or parasite problem. Owners agree to be responsible for any property damages created by their pet that exceed the normal daily wear.

TRAINING: IN HOME, IN FACILITY, ONLINE –

The success and outcome of an individual's results from Playful Paws training techniques, depends on the level of commitment of the owners and results may vary on a case-by-case basis. We make no warranty that services will meet your requirements or that the service will be uninterrupted or error-free, or that the results that may be obtained from the use of these services will be un-changed, or will meet your particular expectations. Results are based on 100% participation and co-operation with the techniques suggested on an individual basis. Subject to applicable law, you expressly acknowledge and accept that we will not be liable to you for any direct, indirect, incidental, special, consequential or exemplary damages, resulting from the use of services offered with Playful Paws Dog Daycare & Training Facility

Playful Paws instructors will make all reasonable endeavours to run courses in a safe and professional manner at all times and in accordance with veterinary advice (where applicable) and good practice. Any physical activity can have risks, however remote. Participation in Playful Paws activities is entirely at the risk of the participant. Neither Playful Paws, nor its individual instructors or helpers, nor the owners or landlords of our training venues, accept any responsibilities, whatsoever, for any injuries or losses sustained. Handlers and/or owners remain responsible for their dogs at all times and are advised to ensure they have adequate pet or household insurance coverage for liability in the unlikely event of damage or injury caused by their dog to property or to a third party.

You, as the dog owner, are fully responsible for the actions of your dog if it causes any damage whatsoever, including, but not limited to, death, damage or injury to itself, or death, damage or injury to other animals, pets, people and property while in training with Playful Paws either at their facility or in public areas. You are agreeing to voluntarily participate in private or public assignments, socialization, training, and will be fully informed of inherent risks and hazards.



IN CLOSING -

By signing this waiver, you acknowledge and understand that the dog training activities, and/or participation in any daycare services, involve potential risk of personal injury and injury to personal property including dogs, which may result from participation in services. Such injuries may be caused by other public, yourself, and public area conditions including, but not limited to, uneven or damaged terrain, the presence of moisture or mud, obstacles and obstructions upon or under the terrain and other natural or man-made conditions which may be hazardous to the participant or create hazards to the participants activities. You further acknowledge that these activities have risk potential and you assume all risk of injury and/or damage which may result for any reason whatsoever.

Dogs must be on a lead at all times during trainings, whether in the home, in facility or out in public areas. Your dog must remain on a leash in our lobby during pick up or drop off. You must be physically able to handle your own dog in any/all situations and when under your control. If you are unable to safely handle your dog, it is better to seek a private session.

We also reserve the right to terminate your registration of any service without prior notice for, but not limited to, breaches or violations of this agreement; requests by law enforcement or other government agencies; unexpected issues or problems; or for non-payment of any fees owed to Playful Paws.

You hereby waive and release Playful Paws from any and all claims, actions, suits, demands, assessments or judgments asserted and any and all losses, liabilities, damages, costs and expenses (including, without limitation, attorneys' fees and accounting fees to the extent permitted by law) alleged or incurred arising out of or relating to any operations.

I understand that my dog, my guests, or I may be videotaped or photographed and that these images become the property of Playful Paws Dog Daycare & Training Facility, I agree to release, hold harmless, acquit, will indemnify and forever discharge the corporation from all, and in all manner of action and actions, suits, damages, judgments, executions, claims, and demands whatsoever, in law or in equity, which I or any other person I have with me at Playful Paws.

Please note this waiver will be placed in your personal client file and is valid for any dogs placed under your file.

Client Signature: _____ Date: _____

Name (Print): _____

Staff Signature: _____ Date: _____



ADDITIONAL INFORMATION -

REFUND POLICY - Daycare, training, grooming, and daycare packages are non-refundable and non-transferable. Packages do not expire.

FEMALES IN SEASON - It is not appropriate to bring a female in season to classes, the facility or into public areas. Please let us know if this is a concern or possibility for your female.

MALES INTACT – We welcome males that are intact as long as they are not being bullied, isolated, being continuously mounted or continuously mounting others. We will do all possible to keep you informed as we see or begin to see these changes.

BEING SENT HOME EARLY – If we contact you for an early pick up due to injury, illness, suspected illness, or if it is in the best interest of your dog, we require that it be prompt. Your dog is not permitted to stay in isolation, in a kennel or crate for an unlimited amount of time. If a prompt pick up is not complete any associated fee, including but not limited to additional wages, medical supplies, cleaning supplies etc., will be your responsibility. It is in the team’s discretion to apply fees or not.

LATE FEE – Should you arrive late to pick up your dog from any of our services, an additional late fee of \$50.00 plus tax will be added to your invoice. If you expect to arrive late, please notify our team as soon as possible and do all you can to arrange an on time pick up. If we are unable to reach you or any contacts on file, we reserve the right to place your dog in boarding for the evening. At that point you will be responsible for but not limited to the boarding fee, transportation, fee, administration fee, and associated late fees.

Initials: _____

*By electronically or otherwise, signing this document, you accept the terms of all of the above, and hereby acknowledge that this waiver covers **all dogs** represented under your name or any name associated with this file.*