



LEGAL WAIVER

DAYCARE –

Playful Paws Dog Daycare & Training Facility is responsible for providing your pet with water, entertainment, basic grooming upon request, training and a temperature controlled sheltered environment. However, we strive to provide a home like, safe, interactive, and happy setting for your dog(s).

You are permitted to bring anything you wish to help your dog enjoy his or her stay but it is at the staff's discretion as to whether or not the items are placed in the daycare or in with them during their nap times. We are not responsible for lost, chewed, or damaged items. We ask that you do not bring items of monetary or emotional value to the daycare.

We take all possible preventative measures to ensure that your dog does not injure themselves or others; however, injuries can occasionally happen. Daily nicks, scrapes, and cuts can happen from rough housing and playing. Any concerns of mild or severe injuries will be addressed with owners and management/staff. Playful Paws screen and provide assessments for all the dogs that attend for daycare services. The dogs must have appropriate social skills and behaviours in order to play as a group in "regular" daycare. We are not responsible for injuries caused by other dogs to your dog when staff and management did all possible as a preventative.

If your dog injures another dog while participating in any of our services, in an aggressive manner you, as the owner, will be responsible for the treatment/care and expenses related to the injured dog. We at Playful Paws do assure you that all measures possible will be taken to keep your name and dogs name/breed confidential. Your dog will then be on suspension pending management speaking to the staff that was on site. Management will then decide upon a proper action to be taken, whether it is permanent or temporary.

If your dog becomes ill or injured and you cannot be contacted by the phone numbers or emails you have provided, we will contact your vet on file and consult with them. If your vet feels they can remain with us, we will separate them from the group and keep him or her quiet and comfortable until pick up or until you or your emergency contact can be reached. If your vet is unable to treat your dog, if we are unable to get your dog to your vet, or if your dog is in serious condition, we reserve the right to use Metro Animal Emergency. If your dog is injured through poor actions of its own, you will be responsible for all expenses related to the incident including but not limited to transportation fee, medical treatment, and used emergency supplies. If your dog becomes injured due to nothing related to the daycare you will also be responsible for all expenses. We will not be held responsible for any sickness or injury caused by the pet to itself or through play. Playful Paws is not responsible for any accidental death of a pet by the nature of pre-existing health condition or natural disasters (heart condition, fire, storm, flood, etc.).

While all measures of cleanliness and up keeping vaccinations, will be taken by us and our staff, your dog still could be exposed to multiple "bugs" while interacting at daycare. We assure you that all surfaces are cleaned daily and that all animals attending have been vaccinated. There is however, still the spread of common cold, and stomach viruses and while your dog will be vaccinated for such things as "Kennel Cough" he/she can still transmit and or catch a different strain of the virus.



We reserve the right to charge additional fees for services we consider over and above the norm covered by our standard rates. We also reserve the right to refuse service to customers whose pet may pose a threat to us or to the other pets left in our care, whether it be an aggression problem, health problem, or parasite problems. Owners agree to be responsible for any property damages done by pet that exceed the normal daily wear.

TRAINING –

The success and outcome of individual results of Playful Paws training techniques depends on the level of commitment of the dog's owners and the honesty of the information provided on the registration form, and results may vary on a case-by-case basis. We make no warranty that services will meet your requirements or that the service will be uninterrupted or error-free, or that the results that may be obtained from the use of these services will be consistent, or will meet your particular expectations. Results are based on 100% participation and co-operation with the techniques suggested on an individual basis. Subject to applicable law, you expressly acknowledge and accept that we will not be liable to you for any direct, indirect, incidental, special, consequential or exemplary damages, resulting from the use of services offered with Playful Paws Dog Daycare & Training Facility. We also reserve the right to terminate your registration of any service without prior notice for, but not limited to, breaches or violations of this agreement; requests by law enforcement or other government agencies; unexpected issues or problems; or non-payment of any fees owed to Playful Paws.

I agree that I have read and understand the rules and conditions for Playful Paws Inc. Daycare, Specialized Daycare, Basic Grooming, Reiki, & Training.

I understand that my dog, my guests, or I may be videotaped or photographed and that these images become the property of PLAYFUL PAWS DOG DAYCARE & TRAINING FACILITY I agree to release, hold harmless, acquit, will indemnify and forever discharge the corporation from all, and in all manner of action and actions, suits, damages, judgments, executions, claims, and demands whatsoever, in law or in equity, which I or any other person I have with me at Playful Paws.

By signing this document, I accept the terms of all of the above, and hereby acknowledge that this waiver covers all dogs represented under my, or my spouses name.

Client Signature: _____ Date: _____

Name (Print): _____

Staff Signature: _____ Date: _____

By signing this waiver, you hereby acknowledge that you have read, agree, and understand the terms of this document.